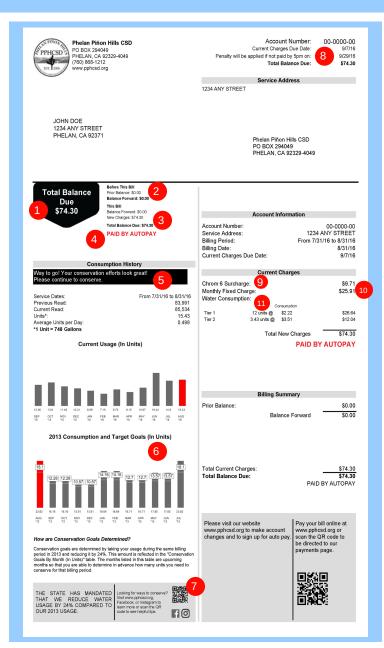
Introducing: Your New Bill



How to Read Your New Bill

- **1. Balance Due:** Easily visible balance due
- **2. Before This Bill:** Find your prior balance information here.
 - **3. This Bill:** Find a breakdown of what is included in this bill.
- 4. Paid by Autopay: This section indicates if you are enrolled in Autopay. If you are not enrolled in Autopay, please visit our website at www.pphcsd.org or visit our office to learn more.
- **5. Conservation Message:** How are you doing meeting your conservation goals? This brief message lets you know.
- 6. 2013 Consumption and Target Goals (In Units): This graph assists you in comparing your current water usage to what your conservation goal is by highlighting the 2013 month that corresponds with your current month's usage and noting what your goal is at the top of each column on the graph. The state is requiring the District to conserve water by a specific percentage as compared to 2013 water consumption.
- **7. QR Codes:** Scan these with your smart phone to be automatically directed to helpful conservation information or our payments page.



- **8. Account Information:** Find your account number, due date, and balance due here.
- **9. Chrom 6 Surcharge:** This area displays the Chromium 6 Surcharge portion of your bill. Pursuant to the California Department of Public Health guidelines, the District is reducing the levels of Chromium 6 in our water to meet State mandated water quality requirements.
- **10. Monthly Fixed Charge:** This area displays the Monthly Fixed Charge portion of your bill. This is a non-variable amount based upon the size of your meter, and is collected to offset fixed costs of running and operating the District. These costs include administrative costs as well as operational costs of the water system including routine maintenance and replacement of facilities.
- 11. Water Consumption Charge: This area displays the Water Consumption Charge portion of your bill. This is a tiered rate based on the amount of water used. Revenue collected pays for treating and delivering water, as well as for some of the fixed costs of maintaining, repairing, and replacing parts of the water system, and for funding of conservation programs and drought related mitigation costs. This charge is measured in HCF (Hundred Cubic Feet), where 1 HCF=748 gallons. The easiest way to reduce your bill is to reduce your consumption through conservation measures. Find out more information on our website at www.pphcsd.org.